

1. Customer information お客様情報

*For existing I-net user only. 既にI-netにご契約のお客様のみご記入下さい。

Company Name 会社名 _____	*NTTI-net Customer ID _____	Business Registration No _____
Billing Address 請求書送付先 *Same as NTTI-net billing address if you are a current customer of NTT Singapore Pte Ltd. 既にI-netにご契約のお客様は、I-netの請求書送付先と同じになります。 _____	Company E-mail address 会社Eメールアドレス _____	
Authorized Contact Person ご担当者名 _____	Company Address 会社ご住所 _____	
Office Tel No 会社電話番号 _____	Office Fax No 会社FAX番号 _____	Email Address ご担当者Eメールアドレス _____

2. Payment Method お支払い方法

Customers should settle payments by GIRO or credit card only. Cheque payments are accepted for approved corporate customers only. Cash payments are not accepted.

個人及び法人のお客様は、銀行引落とし(GIRO)又はクレジットカード払いのみとなります。小切手でのお支払いは、事前に承認された法人のお客様のみ受け付けております。現金によるお支払いは、受け付けておりません。

☑ Please TICK one.

 GIRO (New application / 新規申込) GIRO (already registered / 既に登録済) Cheque Payment Credit Card (Please fill up the details below / 以下クレジットカード情報をご記入ください)

Credit Card クレジットカードの種類 <input type="checkbox"/> VISA <input type="checkbox"/> Master	Card No - - -	Expiry date 有効期限 MM/YYYY (月/年) /
Card Holder Name カード名義 _____	Contact No. of Card Holder カード名義人の電話番号 _____	

3. My Company's Phone System お客様情報

☑ Please TICK one.

 We use a Key Telephone System Yes No We use a PBX System Yes No We use a Centrex System Singtel Phone Net Others _____

If you use a PBX, please select type of PBX.

 NEC Panasonic Iwatsu Others _____ PBX Model _____

Total Number of fixed lines to be registered 固定電話 回線数合計 _____

Total Number of mobile lines to be registered 携帯電話 回線数合計 _____

4. Fixed Line Telephone Number(s) to be registered お申込み電話番号 (固定電話)

1 _____	2 _____	3 _____	4 _____
5 _____	6 _____	7 _____	8 _____
9 _____	10 _____	11 _____	12 _____

5. Mobile Telephone Number(s) to be registered お申込み電話番号 (携帯電話)

1 _____	2 _____	3 _____	4 _____
5 _____	6 _____	7 _____	8 _____
9 _____	10 _____	11 _____	12 _____

6. Applying for Service サービスお申込み

1. Please ensure that you have completed all sections of this form completely. 2. Please provide the completed application form to your account manager along with any supporting documents.

7. Terms & Conditions 同意書

I hereby agree to the Terms & Conditions stated overleaf.

Signature of Authorised Officer ご署名 _____	Date _____/_____/_____	Company stamp _____
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For Internal Use Only

PBX / KTS Configuration <input type="checkbox"/> Not Required <input type="checkbox"/> Customer to arrange <input type="checkbox"/> NTTs to arrange	Requested PBX Config Date / /	Requested PBX Config Date : Am/Pm
PBX / KTS Access Code Mapping Default <input type="checkbox"/> All Access Code to be mapped Custom <input type="checkbox"/> 001,002,004-009 to 1517 <input type="checkbox"/> 010,012,021 to 1517 <input type="checkbox"/> 020 to 1517 + 60 (Singtel STD) <input type="checkbox"/> 030 to 1517 + 60 (Starhub STD) <input type="checkbox"/> 011 to 1517 + 62 (Singtel Indonesia) <input type="checkbox"/> 022 to 1517 + 62 (Starhub Indonesia) <input type="checkbox"/> 000, 013, 016, 018, 019 to 1517 <input type="checkbox"/> 1511, 1516, 1521 to 1599 to 1517	** Please note that there may be downtime during the configuration depending on the model of the PBX system.	
By Pass Code 003 mapped to (default IDD provider)	Contact Person for PBX Config	Contact Person's Tel
	Contact Person's Email	Contact Person's Hp
Rate Type _____	Promotion Code (if any) _____	RFS Date _____/_____/_____
Remarks _____	Sales Agent _____	

Terms & Condition

1. General

- 1.1. The customer in applying for ClearCall 1517 IDD service provided by NTT Singapore Pte Ltd (NTTS) for all telephone number/(s) listed together with this application form and upon acceptance of the signed application, agrees to be bound by the terms and conditions listed below (the agreement) as well as the overall service terms and conditions as detailed in <http://clearcall1517.ntt.com.sg/pdf/ClearCall%201517%20Terms%20and%20Conditions.pdf>
- 1.2. The Customer authorizes NTTS to:
 - 1.2.1. obtain any credit agency report containing credit information about the company.
 - 1.2.2. make independent inquiries with third parties concerning the Customer's financial standing, such third parties being hereby authorized to provide such information regardless of any confidentiality or privilege that applies to the information sought.

2. Charges & Payment

- 2.1. The customer hereby undertakes to promptly settle in full all service charges ("Fees") incurred by the customer in the usage of ClearCall 1517 service. The fees shall be payable on or before the due date as stated within the invoice/(s) issued by NTTS to the customer. All fees and payments shall be in Singapore dollars unless otherwise stated.
- 2.2. The customer will be provided an online account to view their monthly usage as well as charges.
- 2.3. In the event of outstanding payments, NTTS shall charge interest at 1.5% per month on the outstanding amount on a compounding basis from the payment due date. This term shall not be applicable to amounts which are disputed formally by the customer as detailed in clause 5.1.
- 2.4. All fees as reflected in the invoice/(s) issued by NTTS are based on the rates provided to the customer by NTTS. The rates may vary from time to time and NTTS reserves the right to change the rates without explicit notice to the customer other than making the rates available at <http://clearcall1517.ntt.com.sg>. It is the responsibility of the customer to be aware of the updated rates.
- 2.5. All calls made using the service are charged in 6 seconds increment. The call duration as determined by NTTS's Call Detail Records shall be final and used as the basis of all fees calculation. NTTS will not entertain any disputes with regards to the charged duration.
- 2.6. NTTS accepts GIRO, Credit Cards and Cheques from corporate customers as payment modes.
 - 2.6.1. GIRO payment service can be activated upon the acceptance of the customer's application. NTTS will provide the customer with the GIRO application form. In the event that the charged amount is not honored by the bank, the customer shall be liable to settle all outstanding amounts with seven (7) days of a request for payment made by NTTS for the same.
 - 2.6.2. Credit Card payments are accepted on Visa and MasterCard only. The fees due will be charged to the credit card as provided by the customer. In the event that the charged amount is not honored by the credit card provider, the customer shall be liable to settle all outstanding amounts with seven (7) days of a request for payment made by NTTS for the same.
 - 2.6.3. Cheque payments are to be made to "NTT Singapore Pte Ltd" and mailed to the address as stated in the invoice.
- 2.7. NTTS will set a credit limit for each customer based on its customer acceptance policy. NTTS reserves the right to vary the credit limit, without prior notification to the customer at its discretion. The customer may also request an increase in their credit limit citing their past usage amounts. NTTS shall at its sole discretion determine if the customer's request is accepted.
- 2.8. Where NTTS provides PABX Least Cost Routing programming to route all IDD calls to 1517 from the customer's existing providers, the customer shall be waived the initial programming fee of SGD 300 if their monthly usage is either above \$500 per month for the first six (6) months or the total usage in the first (6) months exceeds \$3,000. In the event that the customer's usage falls below the above stated levels, NTTS shall bill the customer a one time fee of \$300 to recover the initial PABX programming costs.
- 2.9. Where NTTS provides auto dialers to route all IDD calls to 1517 from the customer's existing providers, the customer shall undertake to pay \$100 per auto dialer in the event that the auto dialer is lost or damaged. The auto dialers shall remain the property of NTTS and the customer shall have no claims over the auto dialers. NTTS shall have free access to the auto dialers in the event NTTS chooses to remove any or all of the auto dialers from the customer's premises.
- 2.10. The customer is responsible for any Goods and Services Tax (GST) or other taxes as applicable in utilizing the service.

3. Warranties and Limitation of Liability

- 3.1. NTTS's liability to the customer is absolutely limited to the refund of payment (s) and / or re-supply of these services. It is expressly agreed that all direct, indirect, consequential, opportunity or other costs in anyway arising are specifically excluded under this agreement and NTTS is indemnified against the same.
- 3.2. NTTS makes no warranty, express or implied, with respect to the services provided under this agreement.

4. Termination, Suspension of Services and Notice

- 4.1. This Agreement shall remain in force until the customer provides a minimum of fourteen (14) days notice by fax or in writing to terminate this agreement.
- 4.2. The Customer is responsible for terminating any registered telephone line/s and inform NTTS promptly if they go out of use.
- 4.3. NTTS may terminate or suspend the services anytime without prior notice in the case of the following events;
 - 4.3.1. any disruption or congestion in NTTS own network or the network of its partner carriers.
 - 4.3.2. the customer fails to settle in full any outstanding fees due to NTTS despite reasonable time being provided to do the same.
 - 4.3.3. any of the terms and conditions is breached by the customer.
 - 4.3.4. the customer has provided false or incorrect information in applying for the services.
 - 4.3.5. bankruptcy, liquidation or judicial management proceedings have been commenced against the customer.

5. Dispute & Resolution

- 5.1. If the customer dispute any of the fees as charged by NTTS and stated in its invoice /(s) or any of the supporting document/(s) for the invoice, the customer must notify NTTS in writing within fourteen (14) days of receipt of the invoice, failing which no dispute on the invoice will be entertained by NTTS thereafter.
- 5.2. NTTS shall endeavor to resolve any disputes within thirty (30) days of receipt of the formal dispute.